



U L T R A
PINBALL

THE LOST CONTINENT



SIERRA®



PINBALL

THE LOST CONTINENT



Installation Guide

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About This Guide

Welcome to the *3-D Ultra Pinball: The Lost Continent* Installation Guide. This booklet shows you how to get the game installed and running.

For detailed game play information, read the Online Manual. You can open this built-in help system any one of three ways. If you are running the game, click on the Help icon on the opening screen. You can also choose Online Manual from the Help menu (move the mouse cursor to the top of the screen to see the menus) from anywhere in the game. If you are not running the game, you can double-click on the PB3 Help File from the root directory of the *3-D Ultra Pinball: The Lost Continent* CD.

Installing and Starting the Game

Installing the Game—Windows 95

- ❖ Start Windows 95.
- ❖ Insert the *3-D Ultra Pinball: The Lost Continent* CD into the CD-ROM drive.



- ✦ When the *3-D Ultra Pinball* setup screen appears, follow the on-screen instructions.

Starting the Game—Windows 95

- ✦ Start Windows 95.
- ✦ Insert the *3-D Ultra Pinball* CD into the CD-ROM drive.
- ✦ When the *3-D Ultra Pinball* opening screen appears, click on PLAY PIN-BALL to play a game.

Installing the Game—Windows 3.1

(**Note:** This will install Microsoft Win32s and Video for Windows to your Windows System directory.)

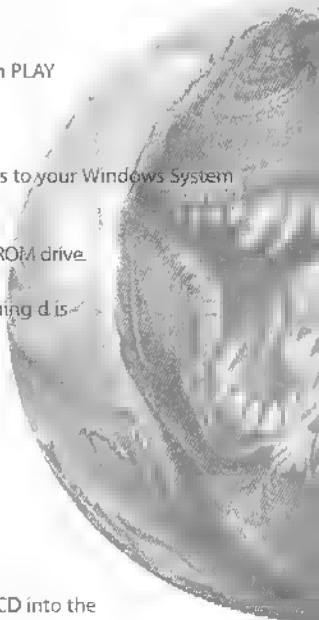
- ✦ Start Windows 3.1.
- ✦ Insert the *3-D Ultra Pinball: The Lost Continent* CD into the CD-ROM drive.
- ✦ From the File menu, select RUN.
- ✦ In the RUN window, type `d:\setup` and press [Enter] (assuming d is your CD-ROM drive name).
- ✦ Follow the on-screen instructions.

Starting the Game—Windows 3.1

- ✦ Start Windows 3.1.
- ✦ Insert the *The Lost Continent* CD into the CD-ROM drive.
- ✦ Open the Sierra Program Group.
- ✦ Double-click on the *Pinball 3* icon to start the game.

Installing the Game – Macintosh

- ✦ After starting your computer, insert the *The Lost Continent* CD into the CD-ROM drive.





- ✦ Double click on the Pinball installer icon.
- ✦ Follow the on-screen instructions.

Starting the Game – Macintosh

- ✦ After starting your computer, insert the *The Lost Continent* CD into the CD-ROM drive.
- ✦ Double click on the *Pinball 3* icon to start the game.

Additional Setup Help

During installation, an automatic TEST SYSTEM program checks to make sure your computer meets the requirements for running the game. If you have trouble installing or starting *3-D Ultra Pinball: The Lost Continent*, first click the SUPPORT button on the Setup screen. Then click CONTENTS to find help on your specific system component or problem. If you need more help, check the Online Manual file by double-clicking on PB3.HLP in the root directory of the *3-D Ultra Pinball: The Lost Continent* CD. There you'll find information on Technical Support and Customer Service.

After game installation, the Sierra Utilities program in the Windows Start menu lets you re-install the game, view a READ ME file, re-test your computer, uninstall the game, view detailed Support and Setup Help information, or visit the Sierra On-Line Web site.

To start Sierra Utilities after the game is already installed, just click on the Sierra Utilities icon in the Windows Start menu.

One-Click Access to Sierra Web Page

Win 3.1 Users and Win 95 Users Only: From the Setup screen, select SIERRA WEBPAGE and access customer support, frequently asked questions for *3-D Ultra Pinball: The Lost Continent*, patches, and links to other pinball areas.

CUSTOMER SERVICES

Customer Service / Technical Support and 'Fax-back' service

Tel: (0118) 920 9111

Fax: (0118) 987 5603

Lines open 24 hrs, 365 days a year, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. This service will also allow you

to automatically receive by fax technical troubleshooting documents about the games you are having trouble with, even in the middle of the night! If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of 9am and 5pm Monday to Friday.

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

2: A, B, C	3: D, E, F	4: G, H, I	5: J, K, L	6: M, N, O	7: P, R, S	8: T, U, V	9: W, X, Y	0: Q, Z
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Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.

If you would prefer to write to us, please send your mail to the following address:

CUC Software Ltd

Customer Services / Mail Order / Tech Support Department

2 Beacontree Plaza

Gillette Way

Reading • Berkshire

RG2 0BS

United Kingdom

Sierra UK Web site

<http://www.sierra-online.co.uk>

UK Website includes technical support, mail order, chat rooms, product information, game demos and much, much more.

Hintline (UK callers only)

(0891) 660 660

24 hrs. Automated service requires a touch tone phone. Calls cost 50p/min.
Max call length 7.5 minutes. Max call charge at £3.75.

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- 1 • One years free subscription to our quarterly magazine Multimedia news ; all the latest information on the CUC Software range of games plus a specially designed magazine for our younger software users.
- 2 • A free hot line : Our customer Services Department will be happy to deal with your technical problems and enquiries on 0118 9209 111 between 9 AM and 5 PM, Monday to Friday. Out of normal office hours an unattended technical attendant is available to assist with the most common queries.
- 3 • A 90 day disk guarantee : Any faulty disk replaced within 90 days (free of charge).

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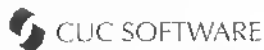
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<http://www.sierra-online.co.uk>

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